



Mile Oak Medical Centre

Feedback and Complaints

Feedback

We are constantly seeking to improve our services and welcome feedback, both positive and negative. Should you have any suggestions or concerns, please contact Debbie Perkins, the Organisational Manager, or leave your comments in the Feedback Box at Reception.

Complaints

Should you have any reason to make a complaint, whether this is regarding an administrative or clinical issue, you can put your complaint in writing, by e-mail or letter.

The e-mail address is: debbieperkins@nhs.net

The postal address is: Organisational Manager, Mile Oak Medical Centre, Chalky Road, Brighton BN41 2WF

Or you can contact the NHS England team. They can investigate your complaint too.

E-mail: england.contactus@nhs.net

Telephone: 0300 311 22 33